

CANCELLATION POLICY

Cancellation policy regarding individual guests and groups

Restaurant Coulisse

Oostenburgergracht 75

1018 NC Amsterdam

Deposit

For all reservations in the restaurant up to 7 guests we require guests to pay a deposit of €35 per person upon booking. The deposit will be deducted from your total bill. The following conditions apply when cancelling your reservation:

1 - 4 GUEST(S)

If cancelled at least 24 hours prior to your booking the cancellation is free of charge. In any other case we reserve the right to charge €35 per person if the reservation is cancelled entirely. No extra costs will be charged if the number of guests is reduced when this is communicated in advance.

5 - 7 GUESTS

For all bookings of groups larger than 4 guests, cancellation is free of charge if cancelled at least 48 hours prior to your booking.

The number of guests can be reduced free of charge up to 24 hours prior to your booking by calling with our restaurant staff.

GROUPS OF 8 GUESTS AND MORE

Groups of 8 and more and groups that specifically booked our private dining are required to pay the menu price as deposit.

For bookings of 8 guests and more as well as bookings for the private dining the following conditions apply concerning cancellation:

- When cancelled 72 hours or less prior to the booking, the guest will owe 50% of the deposit;

- When the booking is cancelled on the day of the booking before 12:00 the guest will owe 75% of the deposit.
- When the booking is cancelled on the day of the booking after 12:00 the guest will owe 100% of the deposit.

LATE CANCELLATION?

Always notify the restaurant even if the cancellation is not in time. If we are able to allocate your table to another group or individual we will not charge the cancellation fee.

When confirming your booking by paying the deposit you automatically agree to the terms and conditions explained here above.